



Tips on conducting interviews while social distancing

TSOLife has compiled some quick tips to keep in mind when interviewing residents while social distancing. Contact your TSOLife Customer Success Manager with any questions or other creative ideas for capturing resident stories while social distancing! **This information is not meant to serve as or replace professional, medical advice.*

- 1. Interview inside with up to 6 feet of distancing**
 - The interviewer and the resident can be up to 6 feet apart in a quiet room and still capture great audio
 - Place the recording device halfway in between the interviewer and the resident so that each person is only 3 feet from the microphone
 - Masks may be worn in this configuration as long as normal speech is not impeded and can be understood from within the 6-foot distance. Utilize the Test Audio functionality of the mobile app to ensure quality audio is captured.

- 2. Host a Zoom call with the resident**
 - Record the Zoom call and send the audio file to TSOLife to be added to your resident's page
 - Video can be recorded as well, if the resident wishes
 - Contact your TSOLife Customer Success Manager to find to how to send the recording file. You can also browse [tsolife.com/support](https://www.tsolife.com/support) for specific instructions.

- 3. Interview outside (if conditions permit)**
 - Make sure there is no outdoor power equipment noise or loud traffic noise. Beware of outdoor air conditioning units and wind! Utilize the Test Audio functionality to ensure quality audio is captured.
 - Maintain a distance of no more than 3 feet from the recording device